

## Quality Policy

### MISSION

*We rely on our work, expertise and experience to fully meet our Customers' demands, thus creating value for our company, employees and community.*

### VISION

*To always be guided by the pursuit of excellence to become a benchmark for our Customers in terms of quality and reliability of products we supply and compliance with delivery timetables.*

*To be considered the ideal partner for our Customers' success.*

In pursuing its mission, **Avimatic s.r.l.** aims to steadily generate value for customers, human resources and Organizations that interface with the company (suppliers, financial world and associations), to which we offer quality and effective relations, and, finally, shareholders, to whom we aim to ensure a stable value increase over time.

As a result of corporate context analysis, in line with business strategies and with the aim to ensure products and services of the highest quality, full compliance with applicable relevant requirements and expectations of customers and stakeholders, **Avimatic s.r.l.** has defined the "Management System" described in the Manual.

It is the policy of **Avimatic s.r.l.** to pursue with determination the following objectives in the short- and long-term:

- **Excellence in the quality of services provided**
- **Guarantee of the fulfillment of Customers' and other relevant expressed and implicit needs**
- **Guarantee of the success of the Company, its employees and all other stakeholders.**

The corporate commitment in pursuing these goals is defined by the establishment, implementation, verification and continuous improvement of the Quality Management System conforming to UNI EN 9100:2009 and UNI EN ISO 9001:2015 standards, as described in the Quality Manual.

**Avimatic s.r.l.** defined this policy in a manner consistent with business context and stakeholder analysis, submitting it to periodic review. The Quality Management System of **Avimatic s.r.l.** is based on the following fundamental principles:

- **Focus on Customers:** to understand their present and future needs, meet their requirements and exceed their expectations.
- **Leadership:** it must guarantee unity of intent, orientation and an internal environment capable of determining the full staff involvement in the pursuit of goals defined by the Company.
- **Active people involvement:** it is the Company's essence because we are in daily contact with Customers, and transforms commitment to Quality into concrete actions aimed at achieving excellence on a daily basis.
- **Process approach:** to achieve the expected results more efficiently.
- **Improvement:** it is a permanent goal of the Company in terms of efficiency and effectiveness, and the result of the identification, understanding and management of the business process system.
- **Decision-making process based on evidence:** because effective decisions are based on logical and intuitive analysis of real-world data and information.
- **Relationship Management:** because a mutually beneficial relationship with stakeholders improves the reciprocal capacity to create value.

These fundamental principles help to improve the Company's internal potential, which also benefits from the involvement, motivation and awareness of all people so that each of them functions in the dual capacity of Customer and Supplier:

- as Customer, in expecting the highest level of quality by those who carry out work upstream of their position;
- as Supplier, in ensuring the highest level of quality in products/services, proposing improvements and committing to doing it properly in order to avoid repeat work.

### RESPONSIBILITY

**Avimatic s.r.l.**'s Management assumes the responsibility of disseminating and supporting, with the most appropriate resources and means, the Quality Policy, also clarifying and assigning to each individual employee specific responsibilities for its implementation.