

## Quality Policy

### MISSION

**Our brand is what we do: we influence its value every day**

Thanks to our work, our skills and our experience we want to fully satisfy the requests of our customers, thus creating value for the company, for its collaborators (internal and external) and for the community in its broadest sense, creating products and services that meet all needs and are able to comply with commitments related to well-being (people and the environment) and sustainability (ethical and social dimension).

### AMBITION

**To be considered the ideal partner for the success of our customers**

**Defense:** support our customers in the creation of military equipment capable of countering terrestrial, marine, air threats and not least those of the digital age

**Aerospace:** support our customers in the creation of safe and sustainable aeronautical equipment

**Medical:** support our customers in shaping the future of healthcare by creating increasingly effective machinery for making early diagnoses and for better patient care

**Generalistic industry:** support our customers with the creation of components that fully meet the required and essential requirements for obtaining increasingly innovative and competitive products

With the aim of enhancing its cognitive, technical and human heritage and considering Quality as an essential company value, Avimatic s.r.l. has equipped itself with a Quality Management System based on the international standards UNI EN ISO 9001 and UNI EN 9100. This implies the company's commitment in the design, implementation and continuous improvement of a business management system that takes into consideration and meets multiple and heterogeneous requirements.

These requirements consist of:

- Basic standards (UNI EN ISO 9001 and UNI EN 9100)
- Mandatory requirements applicable to the company's activity
- Requirements expressed by customers
- Requirements expressed by the interested parties
- Other company requirements

The Quality Policy of Avimatic s.r.l., extensive and periodically reviewed, establishes the following corporate objectives deemed necessary and strategic in order to ensure corporate success:

- **Dedication** to the customer and interested parties in order to understand their present and future needs, respect their requirements and exceed their own expectations
- The **excellence** of its own professional skills in order to act as a point of excellence in its reference market
- The **involvement** and **participation** of staff in the pursuit of the objectives defined by the company and in the identification and satisfaction of their respective needs
- The **reliability** of the products and services provided with the consequent creation of value both for the company and for the interested parties
- **Transparency** and **fairness** in internal and external relations
- **Innovation** and **creativity** appropriate to the needs of the interested parties and of the reference market
- The **continuous improvement** of the corporate image in terms of social responsibility and efficiency
- Long-term **environmental sustainability** seen as imperative for the community in which the company operates
- The **improvement of working conditions** to protect the health and safety of all of the people involved in the company's activities

Avimatic s.r.l. has therefore decided to implement a Quality Management System with the aim of providing the elements that are necessary to improve its work in order to generate, in a stable way, value for the company as a whole (reference shareholders and its own human resources), for its customers and for all the organizations with which Avimatic interacts (suppliers, financial world, associations and communities).

The Director General has primary responsibility for the implementation of the Quality Policy, he/she assigns the responsibility for and preparation of the Quality Management System and the verification of its adequacy to the Management Representative who will prepare periodic reports on the status of the Management System.

The Director General carries out periodic reviews, promotes actions for improvement for the following period and ensures that the company's people, employees and collaborators, fully understand its contents and commit themselves to implementing them.

The Covid-19 pandemic has clearly brought out the interdependence of "global risks", placing us in front of the need for radical interventions to remove obstacles, reprogramming policies and rescheduling objectives with full awareness of the fact that every action corresponds to a reaction, inside and outside the organizational boundary.

The new changes taking place (at the geopolitical, economic, social, technological, consumption and work organization levels) characterize a "new normal" full of challenges but also of opportunities.

Responsibility, transparency, legitimacy and efficiency will become standard values for a new resilient strategy capable of managing emerging risks quickly and efficiently.

With a view to lessons learned, it will become strategic to strengthen the principles of Risk Management and support for the Business Continuity Plan, to ensure the governance necessary to always remain close to our customers and to keep faith with the commitments undertaken towards the plurality of systems