

Quality Policy

MISSION

To create value through innovation

Our aim is to fully satisfy the expectations of our clients through our work, our expertise and our experience, creating value for the company, for its associates both in-house and external, and for the wider community, by delivering products and services that meet every requirement and are compliant with the exigencies of human and environmental well-being and ethical and corporate sustainability.

AMBITION

To be seen by our clients as the ideal partner for success

Defence: to support clients responsibly and sustainably in their delivering value, safety and protection for individuals, territories and strategic infrastructures

Aerospace: to support clients in the manufacture of safe, sustainable aeronautical equipment

Medical: to support clients who shape the future of healthcare through the development of increasingly efficient machines for early diagnosis and better patient care

General industry: to support clients in the development of fully responsive components that fully meet the essential requirements for increasingly innovative and competitive products.

Avimatic Srl has established a quality system based on international standards UNI EN ISO 9001 and EN 9100 with the aim of developing its cognitive, technical and human resources, and in the knowledge that quality is an essential corporate asset. To this end, the company is committed to developing, implementing and constantly improving a corporate management system incorporating multiple heterogeneous requirements.

These requirements consist of:

- Basic standards (UNI EN ISO 9001 and EN 9100)
- Mandatory standards
- Standards recognised by clients
- Standards recognised by stakeholders
- Other business standards

The Avimatic Srl Quality Policy is disseminated and reviewed periodically. It establishes the following corporate aims, which are deemed strategic and necessary to ensure the success of the company:

- **Commitment** to clients and stakeholders in order to understand their present and future needs, meet their requirements and exceed their expectations;
- **Excellence** in terms of professional skills in order to establish itself as a benchmark for excellence within its own sector;
- The **involvement** and **participation** of staff in pursuing the objectives the company has set for itself and in identifying and satisfying the related requirements;
- To provide **reliable** products and services, thereby creating value for the company and its stakeholders;
- **Transparency** and **propriety** in its internal and external relationships;
- **Innovation** and **creativity** tailored to the requirements of interested parties and the target market;
- The **continuous improvement** of working conditions to safeguard all personnel involved in the company's activities;
- To be **environmentally sustainable** in the long term, deemed imperative for the community in which the company operates;
- To **improve working conditions**, safeguarding all personnel involved in the company's activities;
- To **improve health and safety conditions** in the workplace, safeguarding the health of all personnel involved in the company's activities.

Avimatic Srl has consequently established a quality management system to provide the necessary tools for improving its work and thus generate consistent value for the company itself as a whole (business partners and human resources), for its **clients** and for all the **organisations** with which Avimatic interacts (suppliers, finance operators, associations and local authorities).

The General Management has overall responsibility for implementing the Quality Policy and for assigning responsibility for preparing the quality management system and validating its suitability to a Management Representative, who will draw up periodic reports on the status of the Management System.

The General Directorate will carry out periodic reviews, recommend improvements for the subsequent period and ensure that all managers, employees and associates fully understand the contents and undertake to implement them.

The current global situation involving major events such as wars and COVID-19 puts our **resilience**, our **operations** and our **principles** constantly to the test, and should motivate the company to adopt a '**glocal**' approach, i.e. one that combines global thinking with local action, in order to protect the brand and remain flexible and focused on our purpose.

We take our responsibilities seriously. Our appointed role as a guide and the upholder of a code of ethics is our scope for ensuring compliance. Carrying out our work with integrity is central to our values; being transparent in our dealings with regulatory organisations, with clients and with each other.

Avimatic Srl produces 35% of its own energy needs with a photovoltaic system, contributing to the reduction of greenhouse gas emissions in the atmosphere.

Avimatic Srl is a long-established company that firmly believes in youth as a strategic resource, in inclusivity and in equal opportunities between men and women (who represent 40% of the company's workforce).

In its role as guide, the General Directorate must also acknowledge that it acts as a support and stimulus for all the people who work for the company, who should be conscious of the responsible contribution they make to its success.