

Quality Policy Rev.01 Ed.15/01/2024

# **OUR QUALITY POLICY**

By implementing its **Quality Management System (QMS)**, firmly focused on aerospace and defense requirements, **Avimatic SRL** intends to pursue the **improvement** and **continuous growth** of its **BRAND** in the reference markets through:

- Compliance with the commitments and performance metrics agreed upon with ALL stakeholders (On-Quality & On-Time delivery);
- ✓ Meeting all the requirements we MUST adhere to and those we HAVE DECIDED to follow.

The purpose/scope of the Quality Management System (QMS) is still the "PRODUCTION of HIGH-PRECISION MECHANICAL PARTS based on CUSTOMER DESIGN."

### **MISSION**

To create sustainable value through innovation, improving business processes to provide products that meet all the stakeholders' needs and are capable of fulfilling well-being commitments (Health and Safety for people and the environment) and sustainability (ethical and social aspects).

#### **VISION**

To be the first Company of choice for our CUSTOMERS, confident in our RELIABLE SUPPORT in ASSISTING their KEY ROLE in providing VALUE, SAFETY, and PROTECTION of CITIZENS, TERRITORIES, and STRATEGIC INFRASTRUCTURES.

The QUALITY POLICY adopted by AVIMATIC SRL represents the framework used by the TOP MANAGEMENT to set GUIDELINES and STRATEGIC GOALS such as:

1) CREATING MAXIMUM PROFIT from the EXPECTED OUTPUTS of Processes, focusing MAXIMUM attention on MEETING ALL OUR CUSTOMERS' REQUIREMENTS.

We LIVE in a TIME where the SPEED of CHOICES OFTEN DOES NOT MATCH the URGENCY of the DECISIONS to be MADE.

We perform a periodic reconstruction and characterization of contexts and factors of relevance through the involvement of our **stakeholders**; starting from the **valorization** of what already **exists**, we want to channel **the past** into **future developments**, using the **present as a conveyor** through the crossing of **opposing interests**.

For this reason:

- ✓ A thorough <u>RISK ANALYSIS</u> allows us to plan <u>strategic goals</u> for our <u>improvement actions</u>.

  Some risks we are accustomed to, such as <u>OPERATIONAL LOSSES</u>, unfortunately required (and will still require in the foreseeable future) <u>greater control and tolerance</u> than in the past due to <u>EMERGING RISKS</u> that, originating externally, are less <u>visible</u>, <u>manageable</u>, <u>and controllable</u>. These are economic, environmental, social, and technological; they will manifest immediately in the upper part of the supply chain.
  - If NOT controlled, they expose every downstream area of the process to increasingly significant risks.
- We have equipped ourselves with a **process** for **controlling NON-COMPLIANCES**, making every necessary effort for their **effective correction** and the effective detection and removal of the **root cause** that generated them;
- ✓ We support our CUSTOMERS in their <u>ambitious air DECARBONIZATION program</u> starting from the production processes; 35% of our operations are now powered by an energy self-generation program based exclusively on photovoltaic technology (100% green), reducing greenhouse gas emissions into the atmosphere.

# 2) Do not COMPROMISE on QUALITY, SAFETY, and REPUTATION of our BRAND.

- ✓ We influence its value with our <u>daily work</u>, applying our *best practices* in everything we do. They represent the combination of <u>all our experiences</u> and demonstrate our unwavering commitment to safety, quality, and integrity. Our prevention plan against the use of counterfeit/non-original or suspected material is constantly applied and reviewed; it includes registering and reviewing work-related near-miss events that could have caused a FOD or SAFETY incident and that, only by pure chance, did not occur.
- ✓ <u>We take our responsibilities seriously</u>; the Top Management, in its leadership role, and the code of ethics we have adopted, are our compass for compliance; performing our work with integrity is crucial to our values, remaining transparent with regulatory bodies, customers, and ourselves;

### 3) OUR STORY begins with OUR PEOPLE.

- ✓ OUR LEGACY: we are a young company with a long history.
  We proudly celebrate the legacy of those who came before us; their achievements have built a solid foundation for our bound.
- ✓ OUR YOUTH: they are all under 30 and represent the future of our Company. They belong to the local community, promoting the outflow and strengthening of skills from our Company to the local area.

- ✓ OUR PEOPLE: we ask them always to consider that the efficiency and safety of our work is "part of the whole"; that is, if each of us contributes, even in a small way, to:
  - avoid or reduce expenses and downtime, and always make one's tasks better and more streamlined;
  - ✓ report errors, incidents, or risk factors not to assign blame but to improve safety;
  - ✓ cooperate in the process of maintaining compliance with all applicable requirements and safety standards contributes to a corporate outlook that today calls for increased efforts to stand out from the competition;
- 4) ICT SYSTEMS and INFORMATION are CRITICAL RESOURCES to support our <u>strategic objectives</u>, but they are increasingly subject to internal and external threats.

Effective information security management is FUNDAMENTAL to ensure proper communication and effective safeguarding.

We commit to preserving the confidentiality, integrity, and availability of all physical and electronic resources throughout the entire information lifecycle, from acquisition/creation through use, storage, transfer, and disposal.

The protection actions we adopt are commensurate with the intrinsic risk of the data and/or its value.

5) We are **AWARE** that the **ERROR-FREE** culture is not forever; for this reason, we commit to providing **periodic** reinforcement to prompt each individual's **AWARENESS** of their role, ensuring adequate margins for error.

In return, we offer a relationship of loyal collaboration by ensuring the respect of workers' rights and maintaining a pleasant work environment by providing:

- the right training to work safely and with the expected quality right from the first run;
- the correct tools, adequately calibrated for the job;
- Comfortable Working Conditions, Safety, and Environmental Respect to ensure the "comfort" of the workplace by applying Human Factor principles within the Company;
- Feedback on individual and team performance;
- rewards and recognition for a job well done;
- an increase in motivation among people, which translates into:
  - An increase in attention threshold, level of accuracy, and application;
  - The reduction of work-related frustration understood as an implicit protest against an injustice suffered or perceived as such by the worker.
- 6) Our <u>SUPPLY CHAIN</u> is not just a simple chain of businesses but a **network of enterprises and relationships** whose success comes from managing the relationships established within it.

For this reason:

- We have equipped ourselves with and applied criteria for the assessment, selection, performance monitoring, and periodic re-assessment of external suppliers based on their ability to provide processes or products and services that meet the requirements;
- The managers of the procurement/purchasing processes consider any shortcomings identified in the supplier's Quality Management System as primary risk factors, which the supplier must resolve promptly with effective corrective actions, under penalty of suspension from the Register, with consequent suspension of new Orders.
  - Suppliers with **high-risk factors** may entail higher costs for Avimatic for managing the supply, and their selection IS NOT favored;

Suppliers with reduced risk factors mean more reliability, thus favoring their selection.

Bagnolo Cremasco: 15/01/2024 The Management Representative: Stefano Preda, P.Eng.